

NOTES ABOUT PASSES

- Credits can be used for any General Class (*i.e. not workshops, retreats or special events*).
- Credits can be used any time you like. You are not locked in to the same time every week.
- Passes never expire (*with the exception of the Intro Pass*).
- You can give a credit to a friend.
- Passes are not refundable or transferable.
- When buying a pass, you must book a class in the same transaction. It's just the way the system works - I can't change it.

Please also refer to the 'How to Book a Class' help guide.

HOW TO BUY A PASS

CHOOSE YOUR PASS

1. **Click** “Class Passes” - you’ll find it just above the schedule
2. **Choose** your preferred pass.
3. **Click** "Select". You will see one item has been added to your cart.

BOOK AT LEAST ONE CLASS

1. **Click** “Schedule”
2. **Book** a class - or two, or three - your call.

Note: Use the ‘How To Book A Class’ guide for step-by-step instructions.

Also note: Each class you add will result in one more item being added to your cart. So, if you buy a pass, and then book three classes - your cart will end up with four items in it. Get it?

CHECKOUT AND PAY

Follow the steps to checkout and pay for your pass.

YOU'RE ALL DONE!

- **Check** you get the green **confirmation screen**.
- **Check** you get a **confirmation email** - it might be in the Spam folder.

STILL GOT PROBLEMS?

TRIED ALL THIS AND STILL NOT WORKING?

Contact me to let me know. Maybe there's a glitch in the system. Or maybe I've missed a step in these instructions!

Email: hello@paradiseyoga.com.au

Phone: 0416 147 009

- Please be as specific as possible, so that I can sort it out quickly :)
- So, rather than saying "It's not working", tell me if you are getting an error message, or a blank screen, or something else.
- If you can send me a screen shot of the problem, that would be even better!

One thing to note - it's always much easier on a proper screen (laptop, desktop) rather than an iPad or phone...